



Horry County Memorial Library Board of Trustees Meeting Agenda

Thursday, September 23, 2020, 4:30 p.m.
Rankin Home, 1008 Winding Rd.
Conway, South Carolina 29526

- I. Call to order – Pledge of Allegiance
- II. Minutes from August 27, 2020 Meeting - Approval
- III. Public Comment
- IV. Library Administration Building Update
- V. Rankin Bequest Update
- VI. Director's Report
- VII. Adjourn

Please remember to contact Rebekah Cooke if you will **NOT** be attending
Cooker@horrycounty.org
Thornley.cynthia@horrycounty.org

843-915-7457 Cindy Thornley
843-915-7442 Tracey Elvis-Weitzel
843-915-7456 Rebekah Cooke
843-915-5285 Administrative Office

Next Board Meeting will be October 22, 2020, 4:30 p.m.

Horry County Memorial Library Board of Trustees
Thursday, August 27, 2020 4:30 p.m.
Horry County Government & Justice Center
Multipurpose Room B

The Horry County Memorial Library Board of Trustees held their monthly meeting on Thursday, August 27, 2020 commencing at 4:30 p.m.

Board members attending were:

Carol Brooks (District 1)	Sarah Fry (District 6)
Betsy Fay (District 2)	Joan Giles (District 7)
Karyl Brown (District 3)	Brenda Blanton Little (District 8)
Marjorie Thompson (District 4)	Teresa Moise (District 9) -- Chairperson
Gini Ingram Abee (District 5)	Ronald Hughes (District 11)

Board Absent:

Jennifer Huber (District 10)

Staff Present:

Cynthia Thornley, Director
Tracey Elvis-Weitzel, Assistant Director

Also Attending:

Barry Spivey, Assistant County Administrator

- I. **CALL TO ORDER – PLEDGE OF ALLEGIANCE:** Teresa Moise called the meeting to order at 4:30 p.m. The Pledge of Allegiance was recited.
- II. **JULY 23, 2020 MEETING MINUTES:** Betsy Fay moved that the minutes be approved. Karyl Brown seconding, **MOTION PASSED**
- III. **PUBLIC COMMENT: None**
- IV. **LIBRARY ADMINISTRATION BUILDING UPDATE:** Director Cindy Thornley said progress was being made. Council approved the board's recommendation for the amount of funding, which should be sufficient for present needs. John Barnhill with Horry County Maintenance and Construction is working with the architect. The financial status of the bequest will be included in the director's monthly report moving forward. Given that the Board does not meet in November or December, Director Thornley will ask John Barnhill what authorizations may be needed in advance.
- V. **RANKIN BEQUEST UPDATE:** Director Thornley provided the Board with copies of the title to real estate which conveyed the home out of the estate of State Senator Luke Rankin's mother, Dorothy Sadler Rankin, to Horry County for the benefit of the library system, conveyed on August the 4th, 2020. She said the house is in a residential area and is in need of work, and that the best use might be to sell the property. Betsy Fay expressed concern about the building falling into disrepair while unoccupied. Disposal of real property requires 3 readings by Council. Marjorie Thompson urged the Board strongly to make sure that the sale be approved by Senator Rankin first, so as not to appear to be unappreciative of the gift. Director Thornley and Gini Abee both indicated that in their conversations with Senator Rankin, he'd seemed at ease immediately with the idea the house be sold, but Ms. Thornley said she'd contact him to make certain.

Barry Spivey provided input on how to craft a recommendation to Council.

MOTION: Gini Abee moved that the Board recommend that Council begin the process of disposing of the property, with the Board reserving the right to withdraw that recommendation and stop the process if a better use is identified for the property. Karyl Brown seconding, there being no further discussion, **MOTION CARRIED**

Director Thornley said she would communicate with Senator Rankin. Mr. Spivey suggested the Board begin thinking of some way the Rankin family might be honored for their gift.

Tracey Elvis-Weitzel shared that Mrs. Rankin had become accustomed to calling the Conway library and asking the staff to get her books for her, whereupon she would drive to the library to have them be brought to her car. Tracey said everyone in the Conway library knew that the older generation of Conway women would write their initials in the front flap of library books, so as to identify the books they'd read. There was discussion about finding a book with Mrs. Rankin's initials in it to use for some sort of memorial.

VI. DIRECTOR'S REPORT:

In addition to a thorough written report, Director Thornley reported:

The RFID training is being scheduled, though uncertainties remain based on snags in supply lines causing delays in getting the equipment needed. The staff training is currently scheduled for September 23. The software must be loaded in collaboration with tech from Envisionware (the supplier) and the county's IT department.

Director Thornley plans to begin phasing in the RFID starting with the smaller libraries, in order to get familiar with the process before tackling the larger libraries. There will be 5 teams working at the same time. Each library's staff will be part of the team doing the installation at that library, because staff will need to learn how to tag materials in the library moving forward.

The larger libraries will remain open during the transition, as the teams can work a section at a time.

Given the current uncertainties in timing, Director Thornley asked that rather than having to continue to return to the Board and request different dates as circumstances change, that she be authorized to close 5 small branches for 2 days each as needed. She anticipates closings on a Monday and Tuesday, or Thursday and Friday.

Marjorie Thompson asked if it might work to start with the larger libraries, so that practice would make the process more efficient at the smaller libraries. She expressed concern about the smaller libraries being closed for 4 sequential days, suggesting even that the closings be Tuesday and Wednesday. Director Thornley explained that the entire schedule depends on starting small and learning at the small libraries, which may be able to be completed in one day. Additionally, she anticipated Wednesday being a good middle day for transition to the next library.

Ronald Hughes asked about the possibility of simply installing the RFID during the weekends. Director Thornley explained that the staff of each library would be part of the installation team, and that their schedules are set for 40 hours, so any weekend work would have to have time removed elsewhere.

MOTION: Ronald Hughes moved that Director Thornley be authorized to close 5 small branch libraries as needed to do RFID. Karyl Brown seconding, there being no further discussion, **MOTION CARRIED**

Director Thornley has spoken with branch managers about extending library hours to 9-6 starting September 8, when the public schools open, and remaining closed Saturday and Sunday. The larger libraries will be open Monday-Thursday 9-7, Friday from 9-6, and Saturday 9-1. Smaller libraries would still be at a 40 hour work week. Ronald Hughes reported that his library is only open for 5 hours on Fridays.

Wifi is always available in the parking lots. This is different than other libraries, which shut off their wifi in the evenings. Curbside service will continue.

Betsy Fay asked if the current policy of quarantining books for 48 hours and then wiping down was necessary, saying the most recent findings indicate the COVID virus isn't transmitted via paper. Director Thornley said that the state's recommendation had been for a 72 hour quarantine; she'd opted for a 48 hour quarantine period and then wiping down the materials.

Summer Quest has been extended through the end of August, due to the delayed school opening date. The library system has been able to offer a larger number of programs because all of it has been done online. The state has asked for data on the virtual programs, like those offered through Facebook and Youtube.

Even after the pandemic passes, the library will continue curbside pickup and virtual programs. The need to operate during the pandemic has resulted in some good initiatives.

Marjorie Thompson asked about the portion of the written report indicating a librarian had been in a call with Miller Motte, wherein her appearance had been a requirement for Miller Motte to keep their accreditation. She expressed concern that a staff member of HCML was operating as "the librarian" for Miller Motte, and especially given that it is a for-profit school. After some discussion, Tracey Elvis-Weitzel read an email from Miller Motte and said in her experience, this was a conference call which included broad community representation, part of Miller Motte having to convey information and invite feedback from the community about the school's programs. No HCML staff is serving as a Miller Motte librarian. Marjorie Thompson expressed continued concern regarding liability accruing to HCML. Director Thornley said she'd get more information.

Carolina Forest library will be an absentee voting location.

ADJOURNMENT: There being no further business, Chairperson T. Moise adjourned the meeting at 5:32 p.m.

Decision Memorandum

Date: September 16, 2020
On behalf of: Horry County Libraries
Re: Sale of Rankin House to Benefit Conway Memorial Library

ISSUE:

As a specific bequest to the Conway Memorial Library, Mrs. Dorothy S. Rankin devised her personal residence for the benefit of the library. While recognizing the exceeding generosity of this gift, Horry County Libraries has determined that sale of the property with the proceeds going to the Conway Memorial Library represents the best practical utilization by the library.

DISCUSSION:

The Rankin home is located in a residential section within the municipal limits of the City of Conway. While the home is in generally good repair, it lacks sufficient parking, design standards, and other logistical factors that would render it feasible for use as an administrative or public building within the library system. As a result, the Horry County Library Board of Trustees voted to pursue a sale of the property, with the proceeds to specifically benefit the Conway Memorial Library.

In order to pursue a sale of the property, staff requests authority from County Council to engage a qualified real estate agent to list and market the property. Such agents work on commissions based on the sale price of the real estate, and are standard industry practice. These commissions are generally governed by contracts entered into between a purchaser or a seller and the agent that is engaged as their representative. Typically, a seller agrees to pay a commission to its agent (the Listing Agent), and the Listing Agent in turn agrees to split the commission with an agent who represents a buyer (Buyer's Agent).

Horry County generally does not utilize real estate agents as Listing Agents for property the County intends to sell, and thus does not contractually agree to pay commissions. However, the County does not generally engage in the sale of residential real property, and the retention of a qualified real estate agent would benefit the ability of the County to maximize sales price.

RECOMMENDATION:

To maximize the value of the sale of the Rankin house for benefit of the Conway Memorial Library, staff recommends that the Administrator or his or her designee be granted the authority to engage a qualified real estate agent and to pay a realty commission to agents of buyers of the real property, but only to the extent that such commission represents a fair and standard commission typically paid in the ordinary course of business.

AN ORDINANCE APPROVING AND AUTHORIZING THE COUNTY ADMINISTRATOR TO UNDERTAKE SUCH ACTIONS AS MAY BE NECESSARY TO LIST AND SELL THE RANKIN HOUSE FOR THE BENEFIT OF CONWAY MEMORIAL LIBRARY (TMS #123-14-45-001).

WHEREAS, Horry County Council is empowered by Section 4-9-30(2) of the South Carolina Code of Laws “to lease, sell or otherwise dispose of real...property”, and by Section 4-9-30(14) to enact ordinances for the implementation and exercise of that power; and

WHEREAS, by virtue of a deed dated August 3, 2020, and recorded August 4, 2020 in Deed Book 4331 at Page 2846 in the Office of the Horry County Register of Deeds, the Estate of Dorothy Sadler Rankin conveyed the Rankin House to Horry County for the benefit of the Conway Memorial Library [the “Property”]; and

WHEREAS, use of this residential property as an administrative or public building is not feasible due to its location, parking, design standards, and other logistical considerations; and

WHEREAS, Horry County Council is informed and believes that sale of the residence for private use would maximize the value of the donated property for use by the Conway Memorial Library and for the benefit of the citizens and taxpayers of Horry County.

NOW, THEREFORE, by the power and authority granted to the Horry County Council by the Constitution of the State of South Carolina and the powers granted to the County by the General Assembly of the State, it is ordained and enacted that:

1. AUTHORIZATION. The Horry County Administrator, for and on behalf of Horry County, is hereby authorized to sell and undertake all actions related thereto, including engaging a real estate agent and paying standard commissions consistent therewith, the Property known as the Rankin House (TMS No. 123-14-45-001), subject to all existing covenants, restrictions, and easements of record, for a price in excess or appraised value, or as may be approved by future Resolution of this Council. Any such sale shall be on terms and conditions substantially similar to those contained in the sample contract attached hereto, and all proceeds shall be for the exclusive benefit of the Conway Memorial Library.

2. SEVERABILITY. If any Section, Sub-section, or part of this Ordinance shall be deemed or found to be unconstitutional or otherwise invalid, or in conflict with a provision of South Carolina law, or other pre-emptive legal principle, then that Section, Sub-section, or part of this Ordinance shall be deemed ineffective, but the remaining parts of this Ordinance shall remain in full force and effect and not be effected thereby.

3. CONFLICT WITH PRECEDING ORDINANCES. If a Section, Sub-section, or provision of this Ordinance shall conflict with the provisions of a Section, Sub-section, or part of a preceding Ordinance of Horry County, unless expressly so providing, then the preceding Section, Sub-section, or part shall be deemed repealed and no longer in effect.

4. EFFECTIVE DATE. This Ordinance shall become effective on Third Reading.

AND IT IS SO ORDAINED, ENACTED AND ORDERED.

Dated this _____ day of _____, 2020.

HORRY COUNTY COUNCIL

Johnny Gardner, Chairman

Harold G. Worley, District 1
Bill Howard, District 2
Dennis DiSabato, District 3
Gary Loftus, District 4
Tyler Servant, District 5
Cam Crawford, District 6

Orton Bellamy, District 7
Johnny Vaught, District 8
W. Paul Prince, District 9
Danny Hardee, District 10
Al Allen, District 11

Attest:

Patricia S. Hartley, Clerk to Council

First Reading:
Second Reading:
Third Reading:

Item VI

Director's Report, August 2020 Meeting Date, September 24, 202, 1008 Winding Rd., Conway, SC

Recommendation: None

Action Necessary: None

Cost/Budget Impact: None

Next Meeting: October 22, 2020, Multipurpose Room B, Government Building

Updates

72 Mobile Hotspots- The State Library has arranged for a new data plan for the 72 mobile internet hotspots we have. There will be unlimited data on the hotspots, making them very useful to customers. They will be available to be loaned for two weeks, with one renewal if there are no holds.

We are able to offer Tutor.com for the next year, thanks to the State Library. Tutor.com offers services for K-12th grade, intro-level college, adult learners and job seekers.

Conway Library Administration Building- I am meeting with John Barnhill and the architect on September 23, and hope to have more updates for the meeting.

RFID- Training is scheduled for September 23 and the tagging will start at Green Sea/Floyds on September 28-29 and Bucksport on October 1-2.

50 Chromebooks from the State Library- They have changed the offer of Chromebooks to i-Pads. At this point, I am not sure if we still will receive 50 of them, but I am hopeful. The managers have submitted ideas of ways to use them for customers in the branches.

Covid-19 Updates

There have not been any positive cases of COVID-19 for Library staff.

Staffing

Sara Keever is the new Branch Manager at North Myrtle Beach. Megan Deal is the new Branch Librarian at Surfside Library. Allison Hucks is the new Reference Librarian at the Conway Library. They have transitioned and are doing extremely well. The staff are pleased and enjoy working with them.

Renae Strickland resigned her position as Branch Manager at the Loris Library and we hate to see her go. She has worked for the Library for many years and she will be missed.

I visited almost all library locations during the last couple of weeks and it has been wonderful to see what the staff is doing. Their enthusiasm and creativity is evident and customers love the expanded hours. The book bundles are like opening a gift package, with a variety of Library resources and surprises. They are helping students and parents adjust to new educational methods and according to customers, "Helping them maintain their mental health."

Library Location Updates

Aynor

- Book Bundles continue to be created from all collections. They are borrowed by all ages and are going out well.
- Parents and children were excited to get their medals and certificates for completing Summer Quest.
- Customers took home 94 "Make 'n Take" bags for their children.

Bookmobile

- Allyson and Carin participated in orientation for new employees for the county.
- Carin is making buttons for book bundles for when the Mobile Branch can have hot spot stops.
- Allyson and Carin served 32 porch side pickup.
- Carin has been enjoying working at the NMB branch library and getting to know Sara Keever, the new manager.
- Allyson and Carin went to "Spokes of Hope" food distribution and "The Refuge" to inquire about using their parking lots for hot spot service and Allyson and Eve went to Mt. Olive Baptist church to see if our hot spot would work.

Bucksport

- It has been a good month in Bucksport with excellent participation in virtual programs and Summer Quest. 87 "Make 'n Take" bags went out and 26 Summer Quest medals were awarded to children.
- The children's Book Bundles are a hit here at Bucksport – the children that come in are so excited when they see the new Bundles. The Books Bundles are going out an average of 3 to 5 at a time. Addison has come up with unique ideas to bundle for the kids.
- Veronica created Adult Book Bundles and the response has been so encouraging. The adults are thrilled to have bundles designed just for them!
- Book Bundles give a great opportunity to promote items that are usually overlooked in the library.
- In spite of the pandemic - Veronica and Addison remain hopeful that the customers will continue to use the library for their needs.

Carolina Forest

- Lucy and Lyndsey worked together to film the first Virtual Art Class. The two made use of free software and the technology we had on hand to teach a beautiful watercolor technique class.
- Erin, Carla and Heather have been planning videos of their own. In the future they all be responsible for a piece of virtual content per month. Lyndsey and Luci are training other staff throughout the system to film and edit.
- Jennifer is ensuring that the Book Nook is kept neat, that items are curated by subject, bagged and easy to purchase.

- Carla, Erin and Jen continue to create Facebook Live Story Times with good viewership numbers.
- 56 Book Bundles were checked out and 96 "Make 'n Take" bags taken home by customers.

Conway

- Allison Hucks started on August 18 as Conway's new Reference Librarian. Sara Keever was promoted to the NMB Branch Librarian position.
- Full-time and part-time staff assisted with creating adult book bundles and storytime book bundles from dead selections, complete with activities.
- The lobby check-in table responsibilities were absorbed by the circulation desk staff.
- Virtual content creation continued featuring tales, culinary videos, & music and movement sessions.

Green Sea/Floyds

- Melissa completed various book bundles. The bundles included various library resources such as cake pans, Audio Books and DVD's to complete the themed bundles. Also included were printed games to increase cognitive brain function.
- Megan refreshed the children's section for back to school. This included her life size Giraffe that we named Jenny.
- Melissa reached out to members of her community to discuss virtual outreach. This included the Green Sea Floyds Head Start. Megan will be delivering books to their teachers starting in September.
- Melissa researched home school resources to share with other libraries. She prepared Make & Take Classes that encompassed several learning ideas from writing to geography.

Little River

- August welcomed increased door traffic, increased circulation and increased virtual program usage.
- During mid-August, the Ralph Ellis Complex library entrance door was re-opened to the public. By adding this entrance, customers now have two "access-friendly" ways to visit the library.
- Virtual Summer Quest was successful. Children picked up their medals and certificates. There was also an adult from Little River who participated in Summer Quest, virtually, and won a medal.
- Horry County Museum's bottles display was exhibited in our showcase for the month of August.

Loris

- Computers busy.

- Children excitedly coming in to get their Summer Quest medals and certificates.
- Adult and Young Adult book bundles assembled to assist customers with brief visits.

North Myrtle Beach

- Sara Keever began as Branch Librarian on 8/17, and staff has been welcoming and receptive to new ideas. Megan Deal assumed duties as Branch Librarian of Surfside Library.
- Carin has been substituting at NMB in Megan's absence. Bridgette (SOC) worked with us through the last two weeks of August. Alex is working full time.
- Staff did a great job with the concept of creating Bundles and take-home programming. From wildflower gardens, to STEM projects, to genealogy bundles, staff jumped into the challenge and produced great results. This work has even included training in Canva for reproducibles.
- The library has been busy hosting a daily average of 100-150 browsers each day, 10-20 computer users, 92 vehicles for Curbside Pickup and 59 Make 'n Take bags and/or Activity Bundles given to customers.

Socastee

- Customers have expressed great joy at library hours being extended, especially on Saturdays.
- Curbside Pickup remains popular with 129 pickups in August. There was an average
- Seven DVD Binge Bundles were created and two checked out and five BCD Bundles were created and three checked out.
- Books and Audio Books that have not been checked out in a long time are being promoted on shelf spaces and end caps. They are now going out very well. Staff is using creativity to design displays and ensure that new materials are available.

Surfside

- The staff was sad to see Ms. Allison leave Surfside, but the staff welcomed Ms. Megan with open arms.
- Christi's fall JF book club books are flying off the shelves, we had to order 10 more copies of the book to meet demand.
- Charles T. Glazer, a local artist, put up a display of paintings in the display case by the children's room at Surfside.
- Surfside's customers are very pleased we are returning to regular hours.
- 116 Make 'n Take Bags and Book Bundles went out to the public.

Horry County Memorial Library
Public Service Activity for August 2020
Monthly

	Circulation This Month	Circulation This Month Last Year	Percent Change	In-house Use This Month	In-house Use This Month Last Year	Percent Change	Event Attendance This Month	Event Attendance This Month Last Year	Percent Change	Meeting Rm Attendance This Month	Meeting Rm Attendance This Month Last Year	Percent Change
Aynor	2,207	2,007	10.0%	36	61	-41.0%	0	202	-100.0%	0	5	-100.0%
Bookmobile	4,512	11,600	-61.1%	0	2	-100.0%	0	174	-100.0%	0	0	0.0%
Bucksport	827	716	15.5%	28	3	833.3%	0	80	-100.0%	0	11	-100.0%
Carolina Forest	12,397	16,352	-24.2%	27	291	-90.7%	0	571	-100.0%	0	258	-100.0%
Conway	10,677	15,652	-31.8%	134	348	-61.5%	15	462	-96.8%	0	203	-100.0%
Green Sea/Floyds	1,144	1,606	-28.8%	103	90	14.4%	15	294	-94.9%	0	57	-100.0%
Little River	3,020	4,056	-25.5%	6	95	-93.7%	6	214	-97.2%	0	76	-100.0%
Loris	2,546	3,525	-27.8%	14	202	-93.1%	0	129	-100.0%	0	97	-100.0%
North Myrtle Beach	10,846	15,500	-30.0%	125	520	-76.0%	0	951	-100.0%	0	306	-100.0%
Socastee	11,817	14,965	-21.0%	125	325	-61.5%	0	1,110	-100.0%	0	123	-100.0%
Surfside Beach	11,050	12,406	-10.9%	91	170	-46.5%	0	637	-100.0%	0	272	-100.0%
cloudlibrary	15,459	10,333	49.6%									
hoopla	4,351	2,824	54.1%									
ILL borrowing	248	398	-37.7%									
ILL lending	197	292	-32.5%									
Virtual Programs							6,951	0	0.0%			
Do-It-Yourself activity							871	0	0.0%			
Social media engagement							941	0	0.0%			
Total	91,298	112,232	-18.7%	689	2,107	-67.3%	8,799	4,824	82.4%	0	1,408	-100.0%

	Public Printing This Month	Public Printing This Month Last Year	Percent Change	Computer Access This Month	Computer Access This Month Last Year	Percent Change	Wi-Fi Use This Month	Wi-Fi Use This Month Last Year	Percent Change	Reference Questions This Month	Reference Questions This Month Last Year	Percent Change
Aynor	136	758	-82.1%	101	239	-57.7%			0.0%	111	66	68.2%
Bookmobile	0	0	0.0%	0	0	0.0%			0.0%	3	23	-87.0%
Bucksport	324	86	276.7%	63	101	-37.6%			0.0%	95	56	69.6%
Carolina Forest	1,580	3,816	-58.6%	234	824	-71.6%			0.0%	201	82	145.1%
Conway	2,322	5,131	-54.7%	339	1,534	-77.9%			0.0%	473	244	93.9%
Green Sea/Floyds	330	450	-26.7%	71	220	-67.7%			0.0%	75	53	41.5%
Little River	1,197	1,724	-30.6%	195	551	-64.6%			0.0%	185	57	224.6%
Loris	1,265	1,698	-25.5%	259	458	-43.4%			0.0%	131	86	52.3%
North Myrtle Beach	1,178	2,967	-60.3%	349	1,324	-73.6%			0.0%	184	236	-22.0%
Socastee	1,836	3,818	-51.9%	354	1,205	-70.6%			0.0%	254	85	198.8%
Surfside Beach	1,762	3,045	-42.1%	457	1,205	-62.1%			0.0%	224	211	6.2%
Total	11,930	23,493	-49.2%	2,422	7,661	-68.4%	2,297	0	0.0%	1,936	1,199	61.5%

	New Customers Registered			Customer Traffic Count			Enterprise / Website Users		
	Registered This Month	Registered Last Year	Percent Change	This Month	This Month Last Year	Percent Change	This Month	This Month Last Year	Percent Change
Aynor	8	75	-89.3%	543	986	-44.9%			0.0%
Bookmobile	4	12	-66.7%	0	108	-100.0%			0.0%
Bucksport	3	12	-75.0%	426	576	-26.0%			0.0%
Carolina Forest	109	209	-47.8%	3,112	7,929	-60.8%			0.0%
Conway	68	207	-67.1%	3,384	9,712	-65.2%			0.0%
Green Sea/Floyds	9	53	-83.0%	462	1,568	-70.5%			0.0%
Little River	50	79	-36.7%	1,838	3,984	-53.9%			0.0%
Loris	10	41	-75.6%	990	2,116	-53.2%			0.0%
North Myrtle Beach	59	129	-54.3%	3,468	8,125	-57.3%			0.0%
Socastee	68	175	-61.1%	3,538	8,396	-57.9%			0.0%
Surfside Beach	71	164	-56.7%	3,783	8,149	-53.6%			0.0%
Total	459	1,156	-60.3%	21,544	51,649	-58.3%	10,634	0	0.0%