



## Horry County Memorial Library Board of Trustees Meeting Agenda

Thursday, October 22, 2020, 4:30 p.m.  
Horry County Government and Justice Center  
Multipurpose Room B  
Conway, South Carolina 29526

- I. Call to order – Pledge of Allegiance
- II. Minutes from September 24, 2020 Meeting - Approval
- III. Public Comment
- IV. Library Administration Building Update
- V. Rankin Bequest Update
- VI. Thompson Estate Investments
- VII. Director's Report
- VIII. Adjourn
- IX. Library Board Executive Session

Please remember to contact Rebekah Cooke if will **NOT** be attending  
[Cooker@horrycounty.org](mailto:Cooker@horrycounty.org)  
[Thornley.cynthia@horrycounty.org](mailto:Thornley.cynthia@horrycounty.org)

843-915-7457 Cindy Thornley  
843-915-7442 Tracey Elvis-Weitzel  
843-915-7456 Rebekah Cooke  
843-915-5285 Administrative Office

**Next Board Meeting will be January 28, 2021, 4:30 p.m.**

**Horry County Memorial Library Board of Trustees**  
Thursday, September 23, 2020 4:30 p.m.

The Horry County Memorial Library Board of Trustees held their monthly meeting on Thursday, September 23, 2020 commencing at 4:30 p.m. at the Rankin Home, 1008 Winding Road, Conway, SC 29526.

**Board members present:**

- |                               |  |
|-------------------------------|--|
| Carol Brooks (District 1)     | Sarah Fry (District 6)                   |
| Betsy Fay (District 2)        | Brenda Blanton Little (District 8)       |
| Karyl Brown (District 3)      | Teresa Moise (District 9) -- Chairperson |
| Gini Ingram Abee (District 5) | Jennifer Huber (District 10)             |
| Ronald Hughes (District 11)   |  |

**Board members absent:**

- Marjorie Thompson (District 4)
- Joan Giles (District 7)

**Staff present:**

- Cynthia Thornley, Director
- Tracey Elvis-Weitzel, Assistant Director
- Megan Deal

**Also attending:**

- Barry Spivey, Assistant County Administrator

- I. CALL TO ORDER – PLEDGE OF ALLEGIANCE:** Teresa Moise called the meeting to order at 4:32 p.m. The Pledge of Allegiance was recited.
- II. AUGUST 27, 2020 MEETING MINUTES:** Ronald Hughes moved that the minutes be approved. Betsy Fay seconding, **MOTION PASSED**
- III. PUBLIC COMMENT: (none)**
- IV. LIBRARY ADMINISTRATION BUILDING UPDATE:**  
Director Thornley and Tracey Elvis-Weitzel met with John Barnhill and the architect and are going through the floorplan. The design will take approximately 120 days. The Board will have a chance to see the drawings, and then the work will be put out for bid.
- V. RANKIN BEQUEST UPDATE:**  
Upon action taken by the Board, the ordinance and motion to sell the Rankin property has been sent to County Council. The first reading will be at the first meeting in October, and then the county attorney will contact a broker to list the property. The offer on the property will go back to Council for the 2nd and 3rd reading, with the 2nd reading including the sales price.  
A broker has made suggestions for work to be done to the property to make it more marketable. John Barnhill indicates that the maintenance team will do the work. Senator Luke Rankin has indicated verbally to Director Thornley that there are no restrictions on the sale.
- VI. DIRECTOR'S REPORT:**  
Director Thornley indicated 72 mobile hotspots with unlimited data will be loaned out for 2 weeks at a time. The library is going to monitor to see what demand is. These are from the State Library. The old plans had limited data, but these new ones include unlimited data. If

the mobile hotspots are not returned, the patron must pay for them, and the devices themselves are disabled and so can't be used. They are still filtered for content.

Tutor.com is being offered again through the State Library. Access is through the HCML.

RFID training will begin September 24. The tags have only just arrived, and the process will begin at the Green Sea library.

Director Thornley has been notified that the Chromebooks she'd been promised by the State Library have been changed to iPads, which she feels is a much better product.

No COVID has been reported in any staff member

Director Thornley has visited almost all library branches. The book bundles created by staff have been very popular.

Karyl Brown asked the difference between a branch manager and a branch librarian. A branch manager must have an MLS degree; a branch manager does not.

Staffing: some staff have been shifted, with a focus on matching experience and skill with needs. There was a question about the attrition/turnover rate of staff, and a reminder that the pandemic complicates the issue, as some staff may have taken leave and ultimately chosen to not return based on concerns about the illness.

The public has expressed gratitude for the libraries helping maintain sanity.

Ronald Hughes asked about the dates available for RFID closings. Director Thornley indicated only the small libraries will be closed. Little River is scheduled for sometime the first to middle part of October.

Ronald Hughes also asked about Thompson Bequest's listed rate of return, as indicted on the financial documents provided by Angie Jones, County Treasurer. Barry Spivey said the state investment pool's rate was variable, but the asset itself is liquid. He will ask Ms. Jones if better rates are available, but if the Board chooses another investment option, it will need to indicate how much should be invested and what the duration should be.

Betsy Fay asked about volunteers. Director Thornley indicated that the county has a hiring freeze, and that there aren't enough staff to oversee volunteers.

Barry Spivey also indicated that County Councilman Johnny Vaught extended thanks to the staff, management, and board for the good public service offered during the pandemic.

Gini Abee asked Director Thornley about the possibility of going to be interviewed on the morning program of WRNN, to talk about services offered by the library. Director Thornley said she was very agreeable to that and to the Access Carolina program suggested by Betsy Fay. She said she'd called that radio station one morning to talk about State Park Passes, and that she'd also promoted the State Park Passes (available to be checked out by patrons) during an interview with the Sun News.

**ADJOURNMENT:** There being no further business, Chairperson T. Moise adjourned the meeting at 5:15 p.m.



# South Carolina Office of State Treasurer

Curtis M. Loftis, Jr.

Local Government Investment Pool

Statement of Account

07/01/2020 - 10/16/2020

<p><b>HORRY COUNTY TREASURER</b>  <b>THOMPSON ESTATE LIBRARY</b>          1301 2ND AVE SUITE 1C09          CONWAY, SC 29526</p>	<p>Account Number: 2595          Beginning Balance: 4,515,693.77          Ending Balance: 4,519,966.37          Average Balance: 4,517,779.30          Average Interest Rate (365): 0.3512 %</p>
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Date	Description	Contributions	Withdrawals	Balance
07/01/2020	Beginning Balance	--	--	4,515,693.77
07/31/2020	Reinvestment	1,925.18	--	4,517,618.95
08/31/2020	Reinvestment	1,314.67	--	4,518,933.62
09/30/2020	Reinvestment	1,032.75	--	4,519,966.37

	Funds Received	Funds Withdrawn	Interest Earned
MTD	0.00	0.00	422.06
YTD	0.00	0.00	4,694.66

## Item VII

### Director's Report, September 2020 Meeting Date, October 22, 2020

**Recommendation: None**

**Action Necessary: None**

**Cost/Budget Impact: None**

#### **Summary**

#### ***Updates***

##### **Courier Truck**

The new truck has arrived and will soon be available for John Williams to drive for the courier route. COVID delayed the delivery of the truck and we are excited to be getting it soon.

##### **RFID**

Green Sea/Floyds, Bucksport, Little River, Loris, and Aynor Libraries are completed. Conway is working on tagging and encoding now. Our staff is taking turns helping at the different library locations. They are doing an excellent job with this project and it has proceeded faster than we anticipated.

##### **Polling Locations for November 3, 2020**

Thank you for closing the Conway, Socastee and Bucksport locations for November 3, when they will be used as polling places. Staff will help day with RFID at Conway and Socastee on that day.

##### **Response for Luke Rankin Regarding Bequest**

*"For sure the proceeds of your sale should be used specifically for Conways branch, as she called for it as the beneficiary, not the County system."*

#### ***Library Location Updates***

##### ***Aynor***

- Circulation seems to be up. This includes the bundles numbers are about the same as last year.
- Donna called into the radio station 107.9, she shared all the details about checking out park passes. We have had several new customers getting library cards and checking out passes. They have even mentioned hearing about it on the radio.
- Cheral and Donna both learned to create Virtual content and submitted videos to be shared on Social media platforms.

##### ***Bookmobile***

- Allyson and Carin have been making book bundles from aged discarded easy materials and making make and takes with buttons to tie them together.
- Allyson and Carin were asked to participate with the Conway and Myrtle Beach Adult Ed. Family Literacy week and gave out 40 book bundles at MB and a total of 46 bundles at both Conway events. Two new cards were issued and several renewed for parents.
- Allyson and Carin participated in the RFID training in anticipation of helping the RFID team tag the branches.
- Allyson and Carin continue to serve the Mobile Branch customers with Porch Side pickups as much as possible. They were able to do 17 stops this month. This includes preparing the materials, delivering them, quarantine and cleaning the materials being picked up.
- Collection HQ was used to find older materials and make book bundles. This will make room for the new materials that we will be receiving.
- Allyson continues to run the generator and crank up the engine in the Mobile Branch to keep the batteries maintained.

### ***Bucksport***

- September has been an eventful month, there have been some changes to the building. A generator was installed to prevent any power outage. This generator was installed to the Bucksport library and Horry Fire Rescue so they will not lose power during storms or any electrical problems.
- Veronica and Addison had the opportunity to do new hires orientation. This was a great experience for the both of them, they were able to promote the HCML and issue new library cards - there were 21 new hires on that day.
- Veronica and Addison have had the opportunity along with HCML staff to learn the RFID process. Working along with five other teams most of the Bucksport collection was successfully tagged and encoded. Veronica and Addison completed the tagging and encoding and will continue to do this with items as they are returned.

### ***Carolina Forest***

- Staff is working on filming and editing a number of virtual programming videos to be shared on the HCML facebook and branch pages.
- Erin and Lyndsey in particular are taking steps to become versed in a variety of editing software and techniques, including adding captions to videos.
- Jennifer is working through the collection check reports from CHQ for the adult collection. All of nonfiction is complete. Carla is working through the juvenile collection. Lucy is working through the YA collection.
- Lyndsey is working on assembling a booklet filled with crafts, recipes and science experiments. This will be used as a promotional hand-out for our customers. The reference librarians researched and submitted ideas for the content.
- 77 vehicles came through Curbside and picked up 273 items.
- 47 Book Bundles were checked out by children and adults picked up 48 of the Make 'n Take bags.

### ***Conway***

- Expansion of daily and weekly hours well-received by customers with computer usage slowly increasing on Saturdays through the month.
- Lynn McKiernan was nominated for the Youth Services Section, Vice-Chair for SCLA and completed End of Program LSTA Grant.
- Allison Hucks created the HCML Zoom account and has scheduled several guest speaker events. Allison and Melissa Shenk are developing a Zoom Mystery event for customers.
- Curbside service has declined with the expansion of hours, yet remains a valuable service for seniors.
- Families are delighted with the weekly take and make activities serving as supplementary educational materials for their child's learning.
- Mondays and Fridays are the busiest days right now with many students using computers and WiFi access for school work on Friday mornings.
- 234 Make 'n Take bags and calendars have been picked up for all ages.

### ***Green Sea/Floyds***

- Green Sea received items from the Janet E Segal Grant. They are eager to start the Hydroponics program in the library.
- Melissa and Megan transformed their meeting room into a virtual programming studio. They worked meticulously filming and editing several programs.
- Melissa hosted the first Green Sea Clovers, 4-H meeting of the new school year via Zoom.
- Five teams came to tag and encode books for RFID. Melissa and Megan were proud to be the first library to complete the task. The collection has been tagged and encoded. As returns come in, items are tagged and encoded.
- Computer use has increased with school back in session. After school started, there was a noticeable increase in customer traffic.

### ***Little River***

- September brought the return to regular hours of operation. We are now opening at 9 am and closing at 6 pm and our customers are pleased.
- September is Library Card Signup Month. Digital snapshots were taken of new cardholders proudly displaying their new HC library cards.
- New juvenile and young adult book bundles were created, displayed and available for our back-to-school students, teachers and parents.
- Make-n-take activities supporting national September days, such as, National Comic Day were packaged. They were displayed and received well with positive feedbacks.

### ***Loris***

- Adult and Young Adult book bundles assembled to assist customers with brief visits.
- Top computer needs were job searches and unemployment filing.
- Sanitizing, gloves and mask for public and staff safety.
- Dead materials discarded/weeded
- Preparing for RFID.
- There were 29 vehicles to pick up 75 items through Curbside.

### ***North Myrtle Beach***

- Carin has gone above and beyond this month, helping with staff shortages. She was extremely helpful and always proactive in looking for more to do. She quickly processed returns and shelved items, which allowed us to keep up with the volume of returns. We will miss her positive attitude and can-do spirit!
- Emily has begun captioning story time videos for the HCML Facebook page. The auto-caption is not reliable enough, so she is adding captions after Erin uploads the videos. Heather created our first How To: Cricut video for social media, with 260 views in one week on HCML Facebook.
- In the Sept. 24th manager meeting, Cindy suggested that cleaning/sanitizing each item was not necessary, due to research that points to quarantine as being the effective approach to slowing the virus spread. Due to staff shortages with Carin at LOR and Alex with RFID, we are no longer sanitizing items after quarantine. Items are quarantined for 48 hours, then checked in and processed. Paper towels and mild cleaning solution are available at check-in stations to clean dirt and grime as needed.
- Cindy's visit and time spent with Tracey for staff evaluations and goal-setting impacted staff in the best way. Staff shortages, shifting responsibilities, and management changes have been challenging for staff, and they were visibly affected to hear that their hard work and fresh ideas are so valued.
- Staff continues to receive positive feedback from customers for their bundles, take-home activities and displays. The community really appreciates the added value provided by the staff and the convenience offered by packaging items together.
- Traffic increased 17% from August. There are consistently 150-200 browsers per day, and 15-20 computer users each day.

### **Socastee**

- Parking lot was repaved and re striped. Many customers have expressed, "thank you" and "job well done!"
- Socastee has had many customers returning on a regular basis now and have expressed "thank you", and "thanks for all you do for the community," comments.
- We have been working hard to get new and updated displays for our customers. Pics have been attached.
- Our numbers have remained steady and we are seeing a lot of new faces.
- Customers took home 185 Make 'n Take bags. An additional 40 Storytime Bundles were created and 29 were checked out. 30 new Juvenile Fiction Bundles were added with 21 check-outs.

### **Surfside**

- Surfside staff is adjusting back to regular hours well. The customers are very thankful we are open on Saturday.
- Surfside's culinary cart is finally finished and in use!
- Surfside filmed 1 Marvel Kit Monday, 1 craft video and 2 culinary programming videos the last week of the month.
- Surfside already had two customers bring back their fall Juvenile Fiction bookclub book and questions completed. Each person earn a \$5 Barnes and Noble giftcard!
- Staff continue to supply items for the Book Nook and the customers enjoy the selection.
- Curbside continues to be a popular option with 71 vehicles and 175 items picked up.



- This is a busy time of year for Surfside, and browsing is up by more than 700 customers.



Green Sea/Floyds



## 2021 Library Closings

### **HCML FESTIVAL CLOSINGS:**

March 13, 2021 – Surfside closed Saturday	BBQ Festival
October 2, 2021 - Surfside closed Saturday	Surfside Family Festival
October 16, 2021 - Loris closed Saturday	Loris Bogoff
December 11, 2021 - Conway open at noon	Conway Christmas Parade
December 11, 2021 – Surfside close at noon	Surfside Christmas Parade

(Dates are subject to change due to COVID-19)

### **COUNTY HOLIDAYS/LIBRARY CLOSINGS:**

#### County Holidays 2021

New Year's Day (Friday) January 1, 2021  
MLK Jr. Day (Monday) January 18, 2021  
Good Friday, April 3, 2021  
Memorial Day (Monday) May 31, 2021  
Independence Day (Monday) July 5, 2021  
Labor Day (Monday) September 6, 2021  
Veterans Day (Thursday) November 11, 2021  
Thanksgiving Day (Thursday) November 25, 2021  
Thanksgiving Day after (Friday) November 26, 2021  
Christmas Holidays (**TBD**)

#### Saturdays that are part of a major holiday weekend 2021

April 3, 2021 (between Good Friday & Easter)  
May 29, 2021 (Memorial Weekend)  
July 3, 2021 (Independence Day)  
September 4, 2021 (Labor Day Weekend)  
November 27, 2021 (Thanksgiving weekend)  
December **TBD** (Christmas weekend)

#### 5:00 Closings

November 24, 2021 (Wednesday – before Thanksgiving)  
December 13-17 and 20-24, & 27-31, 2021

#### 12:00 Closing

Honors Luncheon and Training (**TBD**)

#### Manager's Retreat

(**TBD**)

#### Professional Development Day

(**TBD**)

**2021 Manager's Meetings**

(Meetings begin at 9:00 am.)

January 21  
February 18  
March 18  
April 15  
May 20  
June 17  
July 15  
August 19  
September 16  
October 21  
November 18  
December 16

**2021 HCML Board of Trustees Meetings**

(Meetings begin at 4:30)

January 28  
March 25  
April 22  
June 24  
July 22  
August 26  
September 23  
October 28

\*\* HCML Board of Trustee Meetings are **not** held in February, May, November, and December.

September 2020 Expense Report

ACCOUNT	ACCOUNT DESCRIPTION	BUDGET	YTD EXPENDED	ENCUMBERED	AVAILABLE	% USED
100-10-126-000-500-000-500001-	Salaries-overtime	324	26.41	0.00	297	8.20%
100-10-126-000-500-000-500000-	Salaries-regular	2,127,362	471,160.59	0.00	1,656,202	22.10%
100-10-126-000-500-000-500003-	Salaries-temporary	120,000	28,209.59	0.00	91,790	23.50%
100-10-126-000-500-000-500005-	Board members	2,000	0.00	0.00	2,000	0.00%
100-10-126-000-510-000-510003-	Cellular & data	8,910	905.22	0.00	8,004	10.20%
100-10-126-000-584-000-584046-	Chapin Library	35,000	35,000.00	0.00	0	100.00%
100-10-126-000-520-000-520013-	Cleaning supplies	14,986	462.35	0.00	14,524	3.10%
100-10-126-000-510-000-510014-	Computer services	122,945	73,089.39	2,325.02	47,530	61.30%
100-10-126-000-510-000-510000-	Electricity	216,393	25,631.89	0.00	190,761	11.80%
100-10-126-000-520-000-520007-	Equipment non-capital	2,873	992.50	0.00	1,881	34.50%
100-10-126-000-520-000-520000-	Furniture non-capital	10,707	0.00	0.00	10,707	0.00%
100-10-126-000-530-000-530003-	Gas & lubricants	16,500	1,619.32	0.00	14,881	9.80%
100-10-126-000-500-000-500018-	HR Employee medical	21,644	21,415.47	0.00	229	98.90%
100-10-126-000-500-000-500016-	Insurance supplemental tort	1,319	1,281.00	0.00	38	97.10%
100-10-126-000-510-000-510010-	Insurance-bldg/contents	71,464	71,464.10	0.00	0	100.00%
100-10-126-000-500-000-500013-	Insurance-bond	536	0.00	0.00	536	0.00%
100-10-126-000-500-000-500010-	Insurance-health	444,650	118,978.73	0.00	325,671	26.80%
100-10-126-000-500-000-500011-	Insurance-life	4,600	1,200.49	0.00	3,400	26.10%
100-10-126-000-510-000-510012-	Insurance-other	226	226.20	0.00	0	99.90%
100-10-126-000-500-000-500014-	Insurance-tort	5,895	4,461.00	0.00	1,434	75.70%
100-10-126-000-510-000-510011-	Insurance-vehicle	4,137	4,102.35	0.00	35	99.20%
100-10-126-000-500-000-500012-	Insurance-workers comp	9,238	1,714.88	0.00	7,523	18.60%
100-10-126-000-510-000-510033-	Interlibrary loan charges	400	0.00	0.00	400	0.00%
100-10-126-000-520-000-520030-	IT equipment non-capital	7,845	4,193.83	0.00	3,651	53.50%
100-10-126-000-510-000-510024-	Maintenance Service Contracts	59,865	41,468.39	11,388.75	7,008	77.49%
100-10-126-000-530-000-530005-	Maintenance-vehicle	13,000	926.71	0.00	12,073	7.10%
100-10-126-000-530-000-530000-	Memberships & dues	1,000	0.00	0.00	1,000	0.00%
100-10-126-000-520-000-520004-	Office supplies	14,806	1,769.38	0.00	13,037	12.00%
100-10-126-000-520-000-520023-	Operating expenditures-lottery	0	0.00	0.00	0	0.00%
100-10-126-000-510-000-510019-	Pest control	7,009	1,900.00	0.00	5,109	27.10%
100-10-126-000-520-000-520002-	Postage	1,000	33.85	0.00	966	3.40%
100-10-126-000-520-000-520001-	Printing & binding	9,000	139.49	0.00	8,861	1.50%
100-10-126-000-510-000-510005-	Professional services	0	0.00	0.00	0	0.00%
100-10-126-000-510-000-510025-	Refunds and overpayments	0	0.00	0.00	0	0.00%
100-10-126-000-510-000-510008-	Rents & leases	6,500	1,735.05	4,764.39	1	100.00%
100-10-126-000-500-000-500007-	Retirement-regular	338,100	73,598.38	0.00	264,502	21.80%
100-10-126-000-510-000-510006-	Service contracts	32,152	27,152.76	0.00	4,999	84.50%
100-10-126-000-520-000-520016-	Specialized supplies	41,951	4,291.91	0.00	37,659	10.20%
100-10-126-000-550-000-550001-	State park pass program	13,267	0.00	0.00	13,267	0.00%
100-10-126-000-500-000-500006-	Taxes-FICA	160,733	37,065.61	0.00	123,668	23.10%
100-10-126-000-510-000-510002-	Telephone	21,000	4,621.73	0.00	16,378	22.00%
100-10-126-000-530-000-530001-	Training & meetings	8,000	22.43	0.00	7,978	0.30%
100-10-126-000-582-000-582000-	Transfer out	0	0.00	0.00	0	0.00%
100-10-126-000-520-000-520017-	Uniforms & clothing	800	0.00	0.00	800	0.00%
100-10-126-000-580-000-580001-	Vehicle cost recovery	36,293	36,293.00	0.00	0	100.00%
100-10-126-000-510-000-510001-	Water & sewer	23,420	3,809.42	0.00	19,611	16.30%
100-10-126-000-520-000-520018-	Books (Local Funds)	826,579	154,742.79	141.40	672	18.70%
						1505.79%
	Grand Total	4,354,997	1,255,706.21	18,619.56	2,919,082	32.04%

Horry County Memorial Library  
Public Service Activity for September 2020  
Monthly

	Circulation			In-house Use			Event Attendance			Meeting Rm Attendance		
	This Month	This Month Last Year	Percent Change	This Month	This Month Last Year	Percent Change	This Month	This Month Last Year	Percent Change	This Month	This Month Last Year	Percent Change
Aynor	2,213	1,816	21.9%	0	124	-100.0%	0	186	-100.0%	0	0	0.0%
Bookmobile	2,421	10,827	-77.6%	0	0	0.0%	0	118	-100.0%	0	0	0.0%
Bucksport	654	896	-27.0%	0	14	-100.0%	0	80	-100.0%	0	9	-100.0%
Carolina Forest	13,308	15,005	-11.3%	172	269	-36.1%	0	883	-100.0%	0	167	-100.0%
Conway	10,972	13,855	-20.8%	241	303	-20.5%	10	902	-98.9%	0	146	-100.0%
Green Sea/Floyds	1,294	1,710	-24.3%	0	216	-100.0%	8	378	-97.9%	0	126	-100.0%
Little River	3,170	3,393	-6.6%	28	15	86.7%	12	78	-84.6%	0	46	-100.0%
Loris	2,562	2,275	12.6%	65	28	132.1%	0	43	-100.0%	0	26	-100.0%
North Myrtle Beach	11,529	12,494	-7.7%	148	347	-57.3%	0	452	-100.0%	0	170	-100.0%
Socastee	11,970	14,061	-14.9%	224	94	138.3%	0	973	-100.0%	0	143	-100.0%
Surfside Beach	11,543	11,096	4.9%	306	133	130.1%	0	603	-100.0%	0	309	-100.0%
cloudlibrary	13,122	10,124	29.6%									
hoopla	4,378	1,538	184.7%									
ILL borrowing	288	437	-34.1%									
ILL lending	225	282	-20.2%									
Virtual Programs							6,665					
Do-It-Yourself activity							1,024					
Social media engagement							1,089					
<b>Total</b>	<b>89,749</b>	<b>99,809</b>	<b>-10.1%</b>	<b>1,184</b>	<b>1,543</b>	<b>-23.3%</b>	<b>8,808</b>	<b>4,696</b>	<b>87.6%</b>	<b>0</b>	<b>1,142</b>	<b>-100.0%</b>

	Public Printing			Computer Access			Wi-Fi Use			Reference Questions		
	This Month	This Month Last Year	Percent Change	This Month	This Month Last Year	Percent Change	This Month	This Month Last Year	Percent Change	This Month	This Month Last Year	Percent Change
Aynor	569	878	-35.2%	119	201	-40.8%			0.0%	101	63	60.3%
Bookmobile	0	0	0.0%	0	0	0.0%			0.0%	1	17	-94.1%
Bucksport	509	409	24.4%	44	72	-38.9%			0.0%	102	60	70.0%
Carolina Forest	2,669	3,353	-20.4%	380	637	-40.3%			0.0%	236	73	223.3%
Conway	4,482	4,608	-2.7%	595	1,456	-59.1%			0.0%	360	207	73.9%
Green Sea/Floyds	332	317	4.7%	103	173	-40.5%			0.0%	100	58	72.4%
Little River	1,173	2,000	-41.4%	220	371	-40.7%			0.0%	169	51	231.4%
Loris	2,108	1,355	55.6%	313	304	3.0%			0.0%	136	31	338.7%
North Myrtle Beach	1,480	1,302	13.7%	426	746	-42.9%			0.0%	197	184	7.1%
Socastee	2,285	5,708	-60.0%	388	821	-52.7%			0.0%	136	61	123.0%
Surfside Beach	2,507	2,998	-16.4%	598	963	-37.9%			0.0%	240	166	44.6%
<b>Total</b>	<b>18,114</b>	<b>22,926</b>	<b>-21.0%</b>	<b>3,186</b>	<b>5,744</b>	<b>-44.5%</b>	<b>2,812</b>	<b>0</b>	<b>0.0%</b>	<b>1,778</b>	<b>971</b>	<b>83.1%</b>

	New Customers Registered This Month	New Customers Registered This Month Last Year	Percent Change	Customer Traffic Count This Month	Customer Traffic Count This Month Last Year	Percent Change	Enterprise / Website Users This Month	Enterprise / Website Users This Month Last Year	Percent Change
Aynor	10	25	-60.0%	657	880	-25.3%			0.0%
Bookmobile	4	25	-84.0%	0	207	-100.0%			0.0%
Bucksport	23	12	91.7%	439	458	-4.1%			0.0%
Carolina Forest	132	164	-19.5%	3,810	6,906	-44.8%			0.0%
Conway	232	227	2.2%	4,256	8,183	-48.0%			0.0%
Green Sea/Floyds	8	20	-60.0%	705	1,960	-64.0%			0.0%
Little River	60	71	-15.5%	2,065	2,999	-31.1%			0.0%
Loris	11	26	-57.7%	1,233	1,958	-37.0%			0.0%
North Myrtle Beach	65	137	-52.6%	3,870	6,262	-38.2%			0.0%
Socastee	95	157	-39.5%	3,618	7,176	-49.6%			0.0%
Surfside Beach	109	106	2.8%	4,448	6,627	-32.9%			0.0%
<b>Total</b>	<b>749</b>	<b>970</b>	<b>-22.8%</b>	<b>25,101</b>	<b>43,616</b>	<b>-42.5%</b>	<b>10,649</b>	<b>0</b>	<b>0.0%</b>