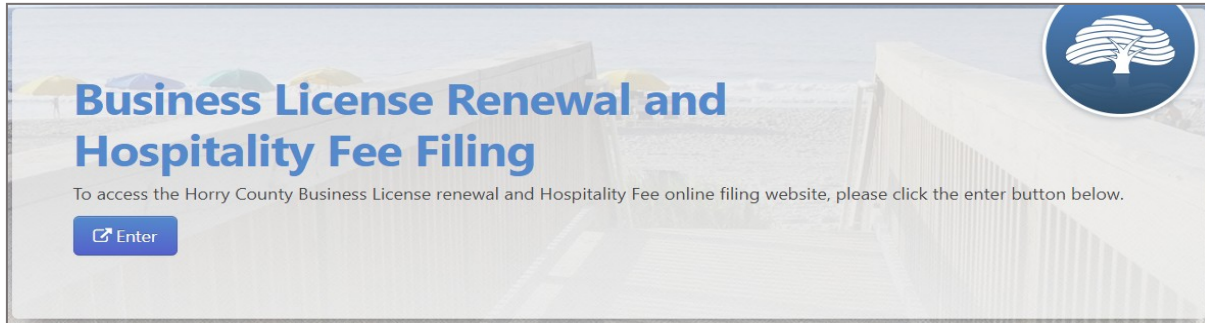
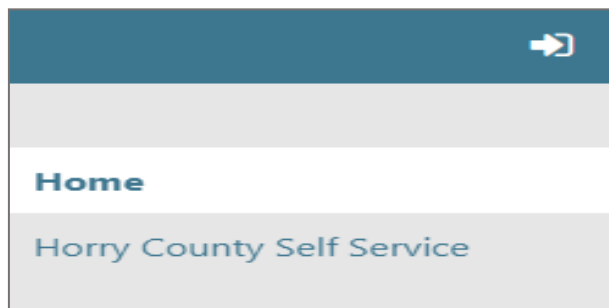


How to reset a Forgotten Password for Horry County Citizen Self Service Account

Click on the blue, enter button.



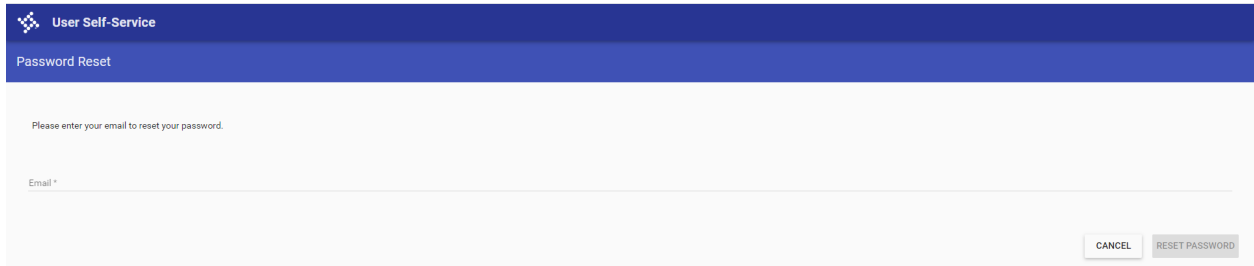
Click on the Arrow pointing in the right corner to login.



Use your e-mail address as your username, along with the last known password. If you do not remember your password, click Forgot password?

A login form titled "Identify. Authenticate. Empower." with the subtitle "Sign in to your account". It contains two input fields: "Username" and "Password". Below the Username field is a red error message "Username is required". Below the Password field is a red error message "Password is required". There is a blue link "Register for a new account" and a blue "SIGN IN" button. At the bottom, there is a yellow highlighted link "Forgot password?".

Enter your email address and click reset password.



User Self-Service
Password Reset

Please enter your email to reset your password.

Email *

CANCEL RESET PASSWORD

You will receive an email similar to this, click on the link in the email

You (or someone else) has requested a password reset for Tyler Identity.

Username: your email address

Please click here to confirm your request so you can reset your password:

<https://service.horrycounty.org/train/tyleridcore/userprovisioning/#/password/resetpassword/AHNW6uoXmzhCx5EWDVZIAQ>

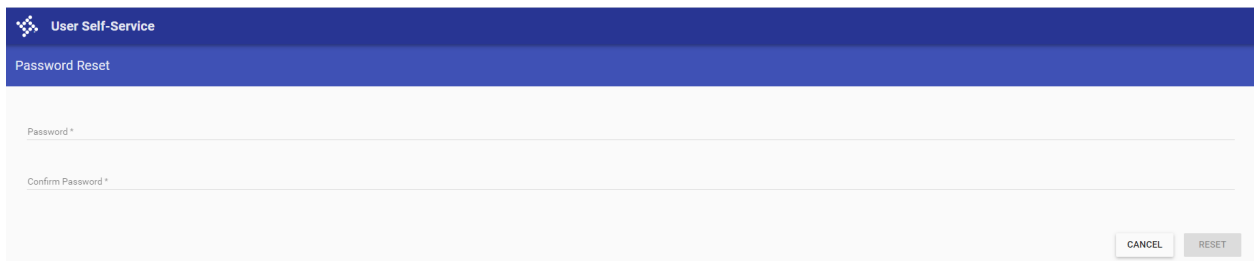
If this was in error or not requested then click to cancel the request:

<https://service.horrycounty.org/train/tyleridcore/userprovisioning/#/home/AHNW6uoXmzhCx5EWDVZIAQ>

Thanks!

Tyler Identity Administrator

Enter your new password twice and click Reset



User Self-Service
Password Reset

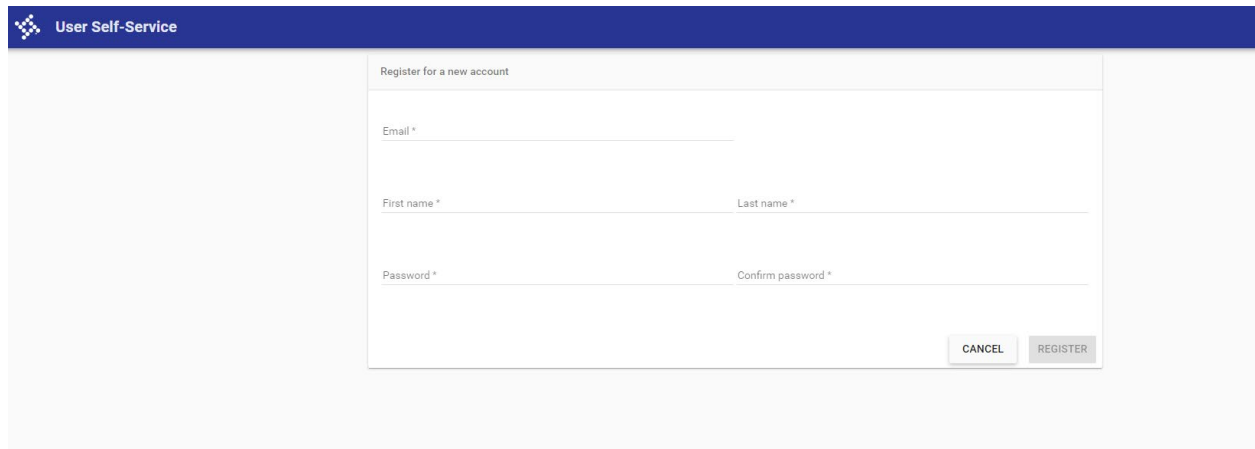
Password *

Confirm Password *

CANCEL RESET

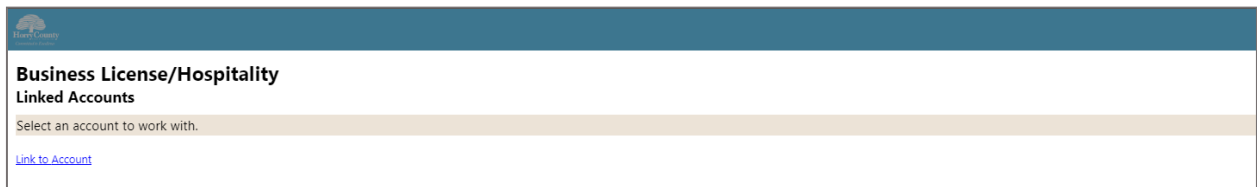
*****If you receive an error that your email is Not Found, you will need to Re-register ****

Fill out all fields, click Register, and wait for the confirmation e-mail.



The screenshot shows a web interface titled "User Self-Service". The main heading is "Register for a new account". Below this, there are four input fields: "Email *", "First name *", "Last name *", "Password *", and "Confirm password *". At the bottom right of the form, there are two buttons: "CANCEL" and "REGISTER".

Your business account should auto-populate. If no business accounts are linked, click on the Business License/Hospitality link on the right-hand side. Then click Link to Account on the next screen.

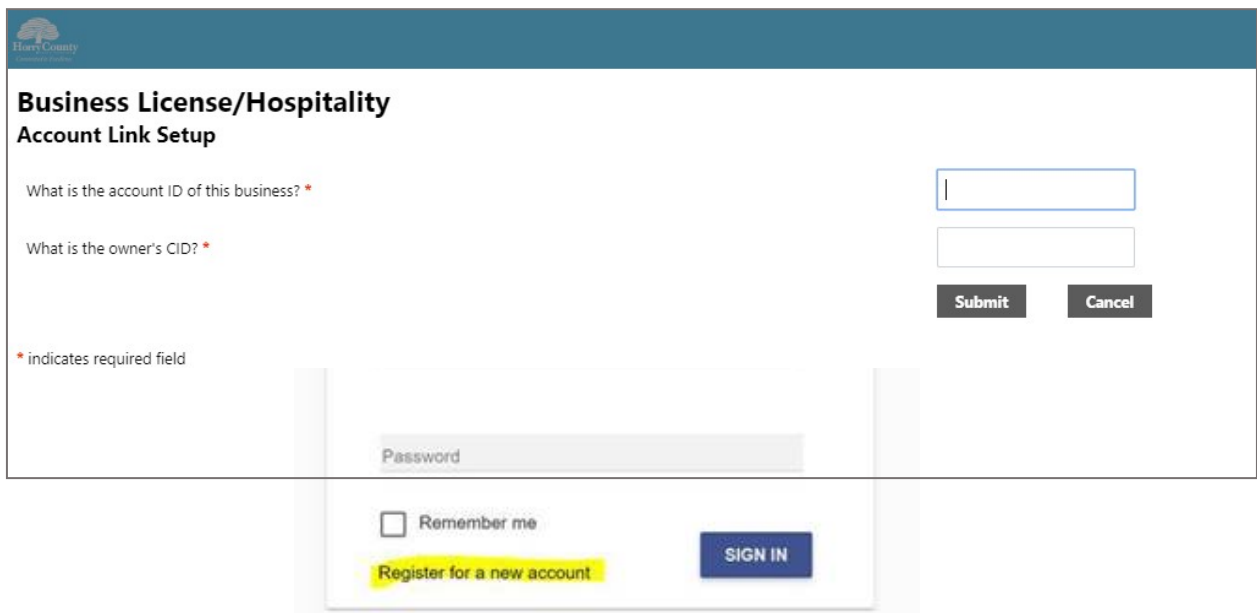


The screenshot shows a section titled "Business License/Hospitality Linked Accounts". Below the title, it says "Select an account to work with." and there is a blue link labeled "Link to Account".

The information needed here (Account ID and Owner's CID) should have been mailed to you. If you do not have this information, please reach out to our Business License/Hospitality department by using the information below or by clicking on the Contact Us link on this page.

Phone: 843-915-5620

Email: BLHospitality@horrycounty.org



The screenshot shows a section titled "Business License/Hospitality Account Link Setup". It contains two required fields: "What is the account ID of this business? *" and "What is the owner's CID? *". Below these fields are "Submit" and "Cancel" buttons. A note at the bottom left states "* indicates required field". At the bottom of the page, there is a "Password" field, a "Remember me" checkbox, a "Register for a new account" link (highlighted in yellow), and a "SIGN IN" button.

